been initiated/taken against 226 non-gazetted employees and 55 gazetted emplolyees, on account of their unsatisfactory performance.

**एस०टी०डी० कॉल के लिए लाइन मिलने की बहुत लम्बे समय तक प्रतीक्षा किया जाना**

2400. **श्री राघवजी:** क्या संचार मंत्री यह बताने की कृपा करेंगे कि:

(क) इस बात के क्या कारण है कि मध्यान्ह पश्चात् 7 बजे से मध्यान्ह पश्चात् 10 बजे के बीच उपभोक्ता को देश के प्रमुख नगरों में एस० टी०डी० काल के लिए लाइन मिलने की बहुत लम्बे समय तक प्रतीक्षा करनी पड़ती है; और

(ख) मंत्रालय द्वारा इस समस्या के निराकरण के लिए क्या कार्यवाही की जा रही है?

**संचार मंत्रालय के राज्य मंत्री (श्री सुखराम):** (क) इस अवधि के दौरान शुल्क दर में रियायत प्रदान किए जाने के कारण परियात अधिक होता है। मौजूदा एस टी डी नेटवर्क की क्षमता इतनी नहीं है कि परियात को बढ़ती मांग को पूरा किया जा सके जिससे अधिक संकुलन (कन्जेशयन) हो जाता है और कालें नहीं मिल पाती।

(ख) बढ़ते एस टी डी परियात के लिए एस टी डी नेटवर्क को बढ़ाया जा रहा है।

**Telephones in Rural and Urban Areas**

2401. SHRI BHUPINDER SINGH MANN: Will the Minister of COMMUNICATIONS be pleased to state:

(a) what are the details of telephone availability in the urban and rural areas, State-wise;

(b) whether it is a fact that most of the telephones installed in rural areas are out of order; and

(c) if so, the steps being taken or to be taken by Government *to* restore them to working order?

THE MINISTER OF STATE OF THE MINISTRY OF COMMUNICATIONS (SHRI SUKH RAM): (a) The status as on 31-1-1995 is attached as Statement. *(See* below)

(b) and (c) No, Sir. There is a system of daily testing of rural telephones from trunk centres of telephone exchanges. The faults detected are immediately reported to the sectional official/officer incharge for taking corrective action,

**Statement**

| Sl. No. | Name of the Circle | Number of Telephone Connections as on 31-1-1995 | | |
|---|---|---|---|---|
| | | Urban | Rural | Total |
| 1. | Andhra Pradesh | 494688 | 106262 | 600950 |
| 2. | Assam | 70438 | 13243 | 83681 |
| 3. | Bihar | 182526 | 43352 | 225878 |
| 4. | Gujarat | 551460 | 161605 | 713065 |
| 5. | Haryana | 186965 | 38319 | 225284 |
| 6. | Himachal Pradesh | 36673 | 33029 | 69702 |
| 7. | Jammu & Kashmir | 38428 | 5182 | 43610 |
| 8. | Karnataka | 471330 | 121235 | 592565 |

| | | | | |
|---|---|---|---|---|
| 9. | Kerala | 291660 | 195283 | 486943 |
| 10. | Madhya Pradesh | 364895 | 127408 | 492303 |
| 11. | Maharashtra (including Goa & MTNL Bombay) | 1570642 | 255648 | 1826290 |
| 12. | North East (including Aurnachal Pradesh, Tripura, Mizoram, Nagaland, Meghalaya, Manipur) | 38206 | 176099 | 56005 |
| 13. | Orissa | 105857 | 26902 | 132759 |
| 14. | Punjab | 315617 | 51845 | 367462 |
| 15. | Rajasthan | 274279 | 75166 | 349445 |
| 16. | Tamil Nadu (including Madras Telephone district) | 621307 | 101340 | 722647 |
| 17. | Uttar Pradesh | 517497 | 92857 | 610354 |
| 18. | West Bengal (including Calcutta Telephones & Sikkim) | 435757 | 21118 | 456875 |
| 19. | Andaman Nicobar | 2140 | 1243 | 3383 |
| 20. | Delhi (MTNL) | 875582 | 19787 | 895369 |
| | | 7445947 | 1508623 | 8954570 |

**Uniform Telephone Directories for the Country**

2402. SHRI YERRA NARAYANA-SWAMY: Will the Minister of COMMUNICATIONS be pleased to state:

(a) whether uniform telephone directories would be produced around the country;

(b) whether any programme has been drawn up to being out standard telecom directories on a regular schedule;

(c) whether it is a fact that Directory Information is not regularly available; and

(d) what steps are proposed to ensuft that telecom directories come out on a regular basis, with compreshensive information?

THE MINISTER OF STATE OF THE MINISTRY OF COMMUNICATIONS (SHRI SUKH RAM): (a) and (b) Telephone Directories are *to* be printed in respect of all secondary switching areas (SSAS) every year. The directories of telephone districts headed by Telecom District Manager and above are printed with yellow pages through contractor whereas the directories of Telecom Districts (headed by Telephone District Engineer) are printed without yellow pages departmentally.

(c) Yes, Sir. The publication of telephone directories has been delayed in quite a few cases due to delay in finaiisation of tenders and award of contract and failure on the part of contractors to supply on time. However, the directory information is updated regularly and is available on directory information service free of charge.

(d) Constant interaction is maintained with field units and instructions reiterated from time to time so that telephone directories are brought out every year.